

WHO TO CALL AT PAA

ACCOUNTING/TAXES/EMPLOYMENT

Billing (education, dealer purchasing, title) - Michelle Gillette
Billing (insurance) - Debi Taylor
Billing (membership) - Jessica Charles
Billing (Dealer, Agent, Sales, Collector or Salvor Bonds) - Kim Kemfort
Billing (401(k) Pension or Bid & Performance Bonds)- Ian Wallace
Billing (Notary Bonds) - Becky Ross
Dept. of Revenue, Dept. of Banking Issues - Chad Marsar, Don Busey, Dan McMillen, Brian Murren
Excise Tax - Don Busey, Chad Marsar, Brian Murren, Karen McMillan
Taxes - Chad Marsar, Don Busey, Brian Murren, Dan McMillen
Wage/Hour Issues - Chad Marsar, Brian Murren
Workers'/Unemployment Comp - Chad Marsar, Brian Murren
Labor Law - Chad Marsar, Brian Murren

COMMUNICATIONS

Bulletins/Websites - Melanie Stine

DEALER LICENSING

Bonds-
- **Dealer, Full Agent, Sales, Finance, Collector, Repossessor, Salvor Bonds-** Ian Wallace, Kim Kemfort
- **401(k) Pension - Bid & Performance Bonds** - Steve Smith
- **Notary Public Bonds-** Becky Ross
Installment Sellers -Ian Wallace, Kim Kemfort
Occupancy Permits - Ian Wallace, Kim Kemfort
New Dealer Start-ups - Ian Wallace, Kim Kemfort
Salesperson Licensing - Ian Wallace, Tessa Hinterliter, Kim Kemfort

EDUCATION/TRAINING

Educational Seminars - Becky Ross, Jessica Charles, Allison Mitchell
Title Seminars - Becky Ross, Jessica Charles, Allison Mitchell
Manuals - Becky Ross, Jessica Charles, Allison Mitchell
Compliance Reviews - Allison Mitchell, Don Busey, Dan McMillen, Kris Barrett
In-Dealership Training - Becky Ross, Allison Mitchell, Don Busey, Dan McMillen, Kris Barrett

FOUNDATION

General Information/Accounts - Kelly Fromuth

INSURANCE

Claims, Billing and Other Issues - Audrey Goodling, Patty Vaughn, Aimee Huenerberg, John Kulp
Health Ins. Issues/Health Care Reform, Section 125 - John Kulp
COBRA - Aimee Huenerberg
Proposals - Contact Regional Managers. See list on reverse side.

LEGISLATIVE/PAC

Mark Stine, John Devlin, Chad Marsar, Melanie Stine, Don Busey

MEETINGS & CONVENTIONS

Meetings/Conventions - Allison Mitchell, Becky Ross, Jessica Charles

PROGRAMS

Group Purchasing - Mark Jewett, Lori Witmer, Kaitlyn Parker, Clark Weaver
Membership Changes/Updates - Jessica Charles, Allison Mitchell
Membership Inquiries - Jessica Charles, Allison Mitchell
PAA Member Programs - Allison Mitchell, Jessica Charles
Compuspections - Mark Jewett, Shaun Donovan, Dave Thomas
PAA Tool Grants - Kelly Fromuth, Melanie Stine

PROGRAMS (continued)

Regional Managers (Eastern) - Darren Miller, Mike Belfer, Deni Cecco, Deb Shoemaker, Tara Shaffer
Regional Managers (Western) - Tara Shaffer, Mark Johnson
Suggestions (New Programs, etc.) - Allison Mitchell, John Devlin

SALES/SERVICE/BODY SHOP

Attorney General/Consumer Protection - Chad Marsar, Brian Murren, Don Busey, Dan McMillen, Melanie Stine
Dealership Forms - Karen McMillan, Ian Wallace, Kim Kemfort, Dan McMillen, Chad Marsar, Brian Murren, Don Busey
Environmental & OSHA - Mark Jewett, Chad Marsar, Brian Murren, Don Busey, Dan McMillen, Melanie Stine
Franchise Law - Chad Marsar, Don Busey, John Devlin
Safety Inspection/Emissions Testing - Chad Marsar, Don Busey, Melanie Stine, Dan McMillen, Brian Murren
Service/Body Shop Issues - Chad Marsar, Mark Jewett, Don Busey, Melanie Stine, Dan McMillen, Brian Murren

TITLING/PENNDOT

Dealer Titles - Judy Kline, Michele Alleman, Robin Bascome, Lisa DiStefano
Philadelphia Dealer Titles - Jennifer Kearney, Ashley Cohen, Karen Watson
Mitigating Division - Louise Murphy, Lisa Forbes
Lien Verification - Denise Cisney, Katie Kreiser
Priority Service - Dolores Myers, Tara Brady
Title Questions/Vitu Questions - Karen McMillan, Ruth Griffee, Robin Bascome, Joanne Jones, Kim Kemfort, Jody Myers, Dolores Myers, Joan Laughman, Andi Alleman, Louise Murphy, Tara Brady, Liz Read, Denise Cisney, Michelle Zehring, Don Busey, Dan McMillen, Bernadette Braun, Lisa Forbes, Kris Barrett, Ian Wallace
Searches - Kim Kemfort, Denise Cisney
Temporary Tags, Inspection Stickers- Andi Alleman, Jody Myers, Michelle Zehring
Vehicle Commercial Trucks - Karen McMillan, Dolores Myers, Katie Krieser, Don Busey,
Apportioned Regs-Trucks - Karen McMillan, Don Busey, Dolores Myers
ELT - Liz Read, Jan Sworen, Allison Mitchell

Mailing Address

1925 North Front Street
P.O. Box 2955
Harrisburg, PA 17105-2955

Phone/Fax Numbers

Accounting	1-800-242-3745/Fax# 1-717-255-8340
Dealer Purchasing Service	1-800-692-7295/Fax# 1-717-255-8320
Education/Legal/Meetings	1-800-242-3745/Fax# 1-717-213-0102
Insurance	1-800-222-8712/Fax# 1-717-255-8343
Member Services	1-800-242-3745/Fax# 1-717-213-0102
Title	1-800-242-3745/Fax# 1-717-255-8356

Websites

Main Site: www.paa.org
Online Store: www.paadps.com
Foundation: www.paa-foundation.org
Compuspections: www.compuspections.com

Please do not hesitate to contact me, if your questions remain unresolved. I would be glad to discuss them with you directly at any time.
-John Devlin, President/CEO



PAA 1-800-242-3745

Insurance 1-800-222-8712

Dealer Purchasing 1-800-692-7295

PRESIDENT/CEO

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LEGISLATIVE AFFAIRS

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FINANCE & HUMAN RESOURCES

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PAA SERVICES, INC.

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EDUCATION /TRAINING AND COMPLIANCE MEETINGS & CONVENTIONS

Donald Busey, Executive Director PAA/PTD
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INSURANCE TRUST

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Shantell Robertson...srobertson@paa.org.....3402
Patty Vaughnpvaughn@paa.org..... 3383

INFORMATION SYSTEMS

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Stephen Moore.....smoore@paa.org.....3364
Cooper Vohs.....cvohs@paa.org.....3390

PAA FOUNDATION

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REGIONAL MANAGERS

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TITLE & TAG/DEALER SERVICES

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Bonds (Dealer - Full Agent - Sales - Finance - Collector -
Repossessor - Salvor Bonds)

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Kim Kemfortkkemfort@paa.org.....3363

Bonds (401(k) Pension - Bid & Performance Bonds)

Ian Wallace.....iwallace@paa.org.....3352

Bonds (Notary Public Bonds)

Becky Ross....bross@paa.org.....3319

PURCHASING & ONLINE STORE

Mark Jewett, Sales Directormjewett@paa.org.....3360
Clark Weaver...cweaver@paa.org.....3355
Kaitlyn Parker...kparker@paa.org.....3337
Lori Witmerlwitmer@paa.org.....3338

CompuSpecctions 1-877-859-2959

Mark Jewett, Sales Directormjewett@paa.org.....3360
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Dave Thomas.....dthomas@paa.org.... 717-497-4370