PAA Presents:

PENNDOT Online Title & Registration Program Compliance Webinar

Online Processing Errors

PennDOT Contract

Expirations

**TAKE NOTE **
PENNDOT CONTRACT EXPIRATIONS

10 years from this date
Is your Contract Expiration
Date



Contract #: Federal ID #:

AGENT SERVICES AGREEMENT

This Agreement, made and entered into by and between the Commonwealth of Pennsylvania, acting through the Department of Transportation (Department),

and

John Doe Auto Tag Agent Services, LLC (Contractor).

WHEREAS Act 152 of 2002 requires the Department to enter into contracts for the provision of agent services for the issuance and processing of vehicle registration documents and fees; and,

WHEREAS, Contractor desires to contract with the Department to provide such services to vehicle owners and operators in the Commonwealth; and

WHEREAS, the Department has determined that Contractor is qualified to provide the necessary agent services.

NOW THEREFORE, the parties agree, with the intention of being legally bound, to the following:

AUTHORITY TO PROVIDE AGENT SERVICES

- The Department will provide Contractor with temporary registration cards, plates, permits or other products designated by the Department as necessary to allow Contractor to offer agent services to consumers in the Commonwealth.
- The Department will recognize as valid temporary registration cards, plates, permits or other products designated by the Department, when appropriate applications and fees are submitted by Contractor.

PAY ATTENTION FOR A LETTER & NEW CONTRACT FROM PENNDOT

DEALER WILL NEED TO SIGN AND SEND BACK SIGNATURE PAGE

ALONG WITH A
COPY OF DEALER
BOND PAYMENT
INFO-(CNA / WESTERN
SURETY / ETC)
*EMAIL OF
RECIEPT IS
SUFFICIENT

PennDOT Dealer Agent Service Portal

www.dealers.penndot.pa.gov

"HOUSE CLEANING"

Procedures



Timeframes

Franchised and Independent Dealers (New, Used, RV, Motorcycle Dealers) must meet the following requirements:

Class A transactions:

(Title & Registration) & (Title & Transfer Registration):

15 days from date of sale to submit into the on-line reg system.

Must be mailed to integrator by

16th Day

(from date of sale).

Class B transactions:

(In-transit Plates), (Re-issue materials), (Lessee Corrections & Renewals):

Real-time transaction;

Must be mailed to integrator by

4th Day

(from transaction).

Documents

Required for

Imaging

Title and Registration Transactions (Class A)

- A. Application Summary Statement
- B. MV-1 / MV- 4ST signed by the customer correctly completed
- C. Pa Title, MCO/MSO, Out of State Title
- D. Secure POA/LPOA if used to sign paperwork
- E. Copies of the front and back of drivers license/ID Card (actual size). Make Sure copies are legible
- F. Copy of the Drivers License Verification (DLVD)
- G. Any other forms that need attached (MV-41, MV-13st, Etc.)

Must be mailed to processor by 16th Day (from date of sale).

In-transit Tags (Class B)

- 1. Application Summary Statement (MUST BE SIGNED BY CUSTOMER AND DEALER AS ISSUING AGENT)
- 2. Copy of the PA Certificate of Title, Out of State Title or MSO/MCO
- 3. Copy of LPOA or copy of SPOA whichever is used.
- 4. Copy of proof of Insurance.
- 5. Copy of the front and back of the out-of-state driver's license (Actual Size).

Must be mailed to processor within <u>4 Days</u> (from date of transaction).

- Change Lessee / Delete Lessee / Add Lessee Transaction
 Application Summary Statement. (MUST BE SIGNED)
- -Transfer Registration Transaction:
 Application Summary Statement (MUST BE SIGNED)
- -Reissue Materials Transaction: (duplicate registration card):
 Application Summary Statement (MUST BE SIGNED)

Must be mailed to processor within 4 Days (from date of transaction).

MV-752 (Fee Waiver) must be included, if a free re-issuance is requested

Fee Waiver can be found on PAA's Website –

https://apps.paa.org/files/title/mv752.pdf

www.PAA.ORG

Lien Verification/Paid Inquiry:

- 1. Application Summary Statement. (MUST BE SIGNED) OR A
 - MV-753 signed by the customer.
 - Copy of the Lien Verification/Paid Inquiry.

Renewal Transaction:

1. Application Summary Statement (MUST BE SIGNED)

**Unless the renewal application or MV-140 was signed and attached to the summary card.

Must be mailed to processor within 4 Days (from date of transaction).

MV-752 (Fee Waiver)

MV-752 (Fee Waiver) must be included, if a free re-issuance of material (reg / title / etc.) is requested

Fee Waiver can be found on PAA's Website ----

https://apps.paa.org/files/title/mv752.pdf

www.PAA.ORG

MV-752 (4-19)



ONLINE PROGRAMS FEE WAIVER SHEET

For Department Use Only

Bureau of Motor Vehicles • 1101 South Front Street • Harrisburg, PA 17104-2516

This form must be completed when using a fee waiver code.

DETAILED EXPLANATION OF FEE OVERRIDE USAGE

Fee Override 27 - This fee waiver is used to waive the fees when a certificate of title is being transferred to a surviving spouse. The applicant summary statement should reflect the override code used. Supporting documents must include:

- Certificate of Title
- 2. Completed Form MV-39, "Notification of Assignment/Correction of Vehicle Title upon Death of Owner"
- Proof of Death An original death certificate or Form MV-39, Section G, completed by attending physician or funeral director. (Not required if joint owner is surviving spouse.)
- 4. Insurance Information

Fee Override 39 - This fee waiver is used to waive both the additional sales tax due of 1% or 2% and the \$5 County Fee for Local Use if they do not reside in a participating county. The applicant will need to complete and submit Form MV-421, "County of Residence Verification." Fee waiver 39 cannot be used to override the \$5 County Fee for Local Use only.

Fee Override 49 - This fee waiver is used to waive the additional 1% or 2% sales tax fee for applicants who indicate they do not reside in either Allegheny County or the City of Philadelphia. The applicant will need to complete and submit Form MV-421, "County of Residence Verification." Fee waiver 49 cannot be used to override the \$5 County Fee for Local Use.

Fee Override 55 - This fee waiver is used to correct owner/lessee information while in the tanking period and should only be used during the tanking period. Supporting documents must include an amended applicant summary statement.

Fee Override 59 - This fee waiver is used to override the \$5 County Fee for Local Use when a customer lives in a county that has passed an ordinance to implement the fee for local use and the customer doesn't have the additional \$5 to complete the initial registration or renewal transaction.

- The agent must confirm the owner/applicant's county implemented the fee for local use and the customer did not submit the \$5 County Fee for Local Use at the time of initial registration or at the time registration is renewed.
- By using this fee waiver, the system will automatically generate a letter to the customer telling them they are required to pay the \$5 County Fee for Local Use.

A	CUSTOMER / TRANSACTION INFORMATION		
	Name	Title Number	
	Vehicle Idenlification Number	Registration Plate Number	
	WID on Applicant Summary Statement	Process Date	
В	B FEE OVERRIDE USED - Check (✓) one that applies. □ 27 - Transfer Title to Surviving Spouse □ 39 - Local Sales Tax Override and Waive County Fee for Local Use. □ 49 - Local Sales Tax Override - Used when customer does not live in 7% or 8% zip code. □ 55 - OLRP Waive Title Fee Override - Allowable only in tanking period. □ 59 - OLRP Waive Fee For Local Use		
С	BUSINESS PARTNER INFORMATION		
	Processor Name		
	Business Partner Name	Dealer/Business Partner Identification Number	

Accuracy of Completion

(Common Errors)

Common Errors (PennDOT Audit Findings)

Once title work is processed online, the WID # is established and all the paperwork associated with the transaction must be submitted.

For example:

- When an in-transit plate is issued and the deal falls through, the work processed prior to delivery must be sent for scanning, as a WID number was established by processing paperwork through the on-line registration program. The voided in-transit plate must be returned using an MV-141 to YOUR INTEGRATOR as well.
- When completing a replacement registration card through the on-line registration program a
 WID #, registration card / summary card are established. The copy of the registration /
 summary card must be signed, unless an MV-1 or MV-4ST was correctly completed and
 signed by the applicants. The completed signed MV form would need to be submitted with
 the summary card.

In-Transit Plate Errors

- 1. In-Transit error Title doc code (MCO/PA TITLE / OOS TITLE)
- 2. In-Transit error- Agent Signature missing
- 3. In-Transit errors agent, Applicant Signatures missing

OF ERRORS REPORTED BY PENNDOT = 635

OWNER/LESSEE NAMES & ADDRESSES & ID CREDENTIALS ERRORS

- 1. Address does not match proof of identification.
- 2. Co-owner name missing.
- 3. Lessee information (MV-1L) incorrect (Address).
- 4. Lessee code (MV-1L) incorrect.
- 5. Owner(s) Name does not match proof of identification.
- 6. Proof of ID missing.

OF ERRORS REPORTED BY PENNDOT = 625

MISSING INFORMATION:

- Dealer Credentials Missing / Notarization / Dealer Witness Info,
- VIN Verification missing
- Lessee information (MV-1L) missing info,
- PennDOT Form MV-41 missing to verify combo weights,
- Proof of ID missing,
- SPOA or POA for buyer missing (if required),
- Letter authorizing individual to sign for business missing,
- 2nd Lien box not checked
- PA Title Section D incomplete (even for out of state transactions)
- In-Transit error Title/MSO missing

OF ERRORS REPORTED BY PENNDOT = 1,572

MOST COMMON ERRORS

- 1. DLVD and / or ID Missing
- 2. Odometer Info Missing
- 3. Reassignment Incomplete

Miscellaneous Errors

- Registration expiration date incorrect
- Defaced Title
- Lessee code (MV-1L) incorrect.
- Body Types listed Incorrect
- Title Doc Codes (M / PA / O)

OF ERRORS REPORTED BY PENNDOT = 295

(Common Errors)

EXAMPLES

Illegible Copies of ID



Applicant Summary In-Transit Plate (Signatures)

Agent/Dealer Must sign

Customer(s) Must sign

PENNSYLVANIA TEMPORARY IN-TRANSIT REGISTRATION CREDENTIAL MV-105AIT(1-12) PLEASE SIGN YOUR CREDENTIAL — To validate your credential, you need to sign your name in ink as indicated below. The Temporary In-Transit Registration Credential must be available when the vehicle is in use. VEHICLE AND TEMPORARY REGISTRATION PLATE INFORMATION PA TITLE NUMBER: 0 MODEL YEAR MAKE CARDBOARD DATE PLATE DATE PLATE PLATE NO : 2052156 ISSUED EXPIRES : 08-JAN-12 DESTINATION STATE TITLE DOC CODE : WID ISSUING AGENT INFORMATION : 85999999 : GENERAL SYSTEMS SOLUTIONS GROTON BUSINESS PARK SUITE 201 TELEPHONE 115 POHEGANUT RD SUITE 2 8604483177 Daniel McMillen I sertify that on the date listed above I have shecked to determine that the vehicle is insured and issued temporary registration to the applicant listed below, in compliance with all applicable provisions of the vehicle Code, Department Regulations, and all contract requirements. APPLICANT(S) INFORMATION APPLICANT ID ISSUING DL# / BUS ID : 1234567 STATE : CT ID ISSUING STATE : CT : 1234567 APPLICANT ADDRESS : HARRISBURG PA 17104 COMPANY NAME : TEST POLICY NUMBER : 1234 POLICY EFFECTIVE DATE : 01-JAN-10 EXPIRATION DATE: 01-JAN-11 APPLICANT John Doe SIGNATURE CO APPLICANT SIGNATURE I/We acknowledge that I/we may lose my/our operating privilege(s) or vehicle registration(s) for failure to maintain financial responsibility on the currently registered vehicle for the period of registration. I/we further acknowledge that I/we may be subject to a fine not exceeding \$2,500 and imprisonment of not more than 2 years for any fails estatement that I/we asks on this application and CEKTIFY THAT ALL INFORMATION IS TRUE AND CORRECT 01 of 01 COMMONWEALTH OF PENNSYLVANIA TEMPORARY IN-TRANSIT REGISTRATION CREDENTIAL John Doe / Jane Doe EXPIRY: 08-JAN-12 VALID: **VALID FOR 60 DAYS** UINT YR/MARE: I hereby acknowledge this day that I have reconcince of the provisions of Section 3709 of the TYPE: WIDE

Applicant Summary Statement

Signatures (Plates Transferred)

Notarization or Dealer Witness







WIO: 22000 000 000000 001

TITLE: 99999999 / 08/08/20x

Dealertrack On-Line Registration System Pennsylvania Department of Transportation Applicant Summary Statemen

Transaction: Transfer Purchase Date 07/24/2022	Processor: ABC CHEVR Process Date: 08/08/20			ocessed By: Reg Date: 07/24/20xx	
Prev Title No 99999999	Prev Dupe Title Count: 0		State	of Origin: None	
VIN: 3GNAXWEV4NS193929 YR/Make: 2022 / CHEVROLET Odom Reading: 6 Odom Qual: ACTUAL MILEAGE Brands:	Condition: Good Body: SW Fuel: G Purchase Price: \$35,419.	Stock N unladen weigh GVW 10 GCW No. of Axle	t:0 R: R:	assis Mftr: Body Make:SW Seat Cap:O	
Owner Information		Lessee Information	Insura	ince Information	
CABC Customer 123 Main St Anytown PA	☐ Tenant in Survivorship? ☐ Tenant in Common ☐ Retired ☐ ODTF ☐ VTF		W007 - P		
Disabled Veteran:			Mail Code :		
Irade In #1 Information	Lien Holder #1 Information	Fees & Sales Tax Info	rmation	PennDOT Fees	
VIN: 1GCJK33DZ6F233382 YR: 2006 Make: CHEV	2 22222222222 ABC BANK 789 Other St Other town PA 17000	Tax Exempt Reason Tax Exempt No Taxable Sale Price	: : : \$6,919.10	Sales/Use Tax: Motor Veh, Fees: Local Use Fees: Other Fees:	415.15 95.00 0.00 0.00
Condition: Good Allowance: 28500 Trade In #2 Allowance: 0	Lien Holder #2	Sales Tax Credit Tax Override Code □Tax Override		Total:	510.15
Temp Agent No: 0	Class:	Assigned Exp Sticker No:		1	
Assigned Tag Type: 01 Assigned Tag No: Assigned Exp Date: 05/2023 Signature of Person from whom Tag is being	Reg. GCW : 0 Reg. GCW : 0 Transferred:	Transferred Title No: 78850 Transferred Tag No: KRAL Relation to Applicant: No of Dup Reg Cards: 0			
				Dealertrack Fees:	18.47
MANNING: The operation of a truck booker result from such overloading, check with y to such overloading. I/me request that the Code as amended by Act No. 8 (1950). I/we the truck and endanger its occupants, as w	uest for Optional Registration ryout the ampracturer's Gross vehicle weight a bur dealer or factory representative. You should above described vehicle be registered at the gracknowledge that I have been warned by the Departell as other vehicles and their occupants and put speciating privilege(s) or vehicle registration()	ating (GVWR) may create unsafe con also consult your insurer concern poss vehicle weight (RRGW or RRCGW) tment of Transportation that loadin destrians; and I/we assume all ri	ditions and also void the man- ing possible adverse effects to listed above under the provisi ing my truck beyond the manufact iks connected with any such over	ufacturer's warranty if do your insurance coverage i ions of Section 1916(b) of turer's gross weight ratin erloading of the truck.	
this application and I/we certify that I/v claim this exemption. I/we further certify Date Subscribed and Sworn to:	operating privilege(s) or vehicle registration(that I/We may be subject to a fine not exceed the law examined and signed this form after its that all statements herein are true and correct	completion; and that if an exemptical and make application for cerriffe		is claimed, I am/we are at described above.	thorized to
Signature of Motary Administering Oath:		Signature of Co-Owner/Title			
s			R Certification or Tr		
E		I hereby cer	tify that I have verified	the VIN/GVMR of this	

Applicant Signatures

VIN Verification
If not done on
MV-1 or MV-41

MV-1 (Section A) VIN Verification



VEHICLE DESCRIPTION FORD

'EHICLE IDENTIFICATION NUMBER (VIN). IF TRACING REQUIRED, TAPE SECURELY TO REVERSE SIDE OF THIS COPY BODY TYPE (SDN, TK, BUS, ETC.)

20xx

rating 7,964

□ DIESEL □ PROPANE JELECTRIC JOTHE

85-5841LA

AUTHORIZED NOTARY PUBLIC OR CERTIFIED INSPECTION
MECHANIC (PRINT NAME)

Marion Sample

TO BE USED OR WAS FORMERLY USED AS A TAXLOR A POLICE VEHICLE (IF APPLICABLE)

be secured and that the above VIN and vehicle weight information listed here and in Section F are correct.

Marion Sample

Required for:

- Out of state vehicles
- New trucks
- Truck tractors
- Motor homes



Must be done by a Notary or Inspection Mechanic



New Fuel Type Codes BULLETIN NO. 22-06 July 2022 (DMV Newsletter)

The changes will affect those vehicles that have the following advanced fuel types:

- EV (Electric Vehicle)
- PHEV (Plug-In Hybrid Electric Vehicle)
- HEV (Hybrid Electric Vehicle)
- FCEV (Fuel Cell Electric Vehicles)

(DMV Newsletter)

e-mail your business name, DIN/agent number and your e-mail address to

RA-pdotdvsnewsletter@pa.gov

MV-1 (Section B)

B.	LAST NAME (OR FULL BUSINESS NAME)	FIRST NAME	MIDDLE NAME	PA DL/PHOTO ID# OR	DATE OF BIRTH	
	SMITH	JOHN	MICHAEL	15-655-987	1-12-xx	
	CO-PURCHASER LAST NAME	FIRST NAME	MIDDLE NAME	PA DL/PHOTO ID#	DATE OF BIRTH	
	JONES	AMY	SUE	58-987-651	12-16-xx	
ATION	1700 SOUTH STREET			PURCE 1/20XX	COUNTY CODE 2 2	
APPLICANT INFORMATION	ANYTOWN PA 17000			DEALER ID NUMBER (IF APPLICABLE)	REFER TO COUNTY CODES LISTING ON REVERSE SIDE OF YELLOW COPY	
	NOTE: If a co-purchaser other than your spouse is listed and you want the title to be listed as "Joint Tenants With Right of Survivorship" (On death of one owner, title goes to surviving owner.) CHECK HEREX. Otherwise, the title will be issued as "Tenants in Common" (On death of one owner, interest of deceased owner goes to his/her heirs or estate.) NOTE: IF THE VEHICLE IS TO BE USED AS A DAILY RENTAL OR LEASED VEHICLE, CHECK THIS BLOCK IS CHECKED, COMPLETE AND ATTACH FORM MV-1L.					

IF NO 2ND LEIN CHECK THE BOX

MV-1 (Section D)

D.	IF NO LIEN, CHECK 🔲 IS THIS AN ELT? (IF YES, FIN REQUIRED 🔀 YES 🗍 NO	IF NO 2ND LIEN, CHECK X STHIS AN ELT? (IF YES, FIN REQUIRED YES N
NON	1ST LIENHOLDER FINANCIAL INSTITUTION NUMBER 12345678901	2ND LIENHOLDER FINANCIAL INSTITUTION NUMBER
LIEN RMA	1ST LIENHOLDER NAME ABC Bank	2ND LIENHOLDER NAME
INFO	123 Main Street	STREET
	Harrisburg PA 17000	CITY STATE ZIP

MV-1 Section G – Plate Transferred

Signature Required If Plate is Transferred From Someone Other Than Applicant.



ACCEPTABLE PLATE TRANSFERS:

- 1. Spouses
- 2. Parents to Children (Parents In-Law to Children In-Law As Well)
- 3. Sole Owner of Company to Company (Sole Proprietorship)
- 4. Lessor a to Lessee if Lessee Originally Paid for Plate.

REGISTRATION CANNOT BE TRANSFERRED BETWEEN SIBILINGS OR OTHER RELATIONS.

DO NOT FORGET ISSUING AGENT SIGNATURE Title 75 (Vehicle Code) Chapter 1304(e)

- Minimum registered gross weight—
- No truck, truck tractor or trailer shall be registered at less than the total of the weight of the unladen vehicle, the maximum weight of the proposed load, the equivalent weight of the fuel capacity, 150 pounds times the seating capacity, and the weight of any permanently or temporarily attached appurtenances.

F.	PASSENGER, TAXI/BUS	PASSENGER TAXI LIMOUSINE SCHOOL BUS MASS TRANSIT OTHER BUS SEATING CAPACITY			
ш	MOTORCYCLE, MOTOR DRIVEN CYCLE, MOPED	CYLINDER CAPACITY 50CC OR LESS YES NO BRAKE HORSEPOWER 1.5 OR LESS 1.6 TO 5.0 OVER 5.0	_}		
5 ≥		PERABLE PEDALS YES NO MAX DESIGN SPEED 25 MPH OR LESS YES NO			
		AUTOMATIC TRANSMISSION YES NO DESIGNED/ALTERED FOR ROAD USE YES NO	╗		
FORM	MOTOR HOME	CHASSIS MFR: BODY MAKE:			
ADDITIONAL	TRAILER & VEHICLES BELOW	NUMBER OF AXLES: 2 REQ. REGISTERED GROSS WT. (INCLUDING LOAD) 7,964]		
•		SUM OF GAWR'S: 7964 UNLADEN WT. (EMPTY) 5397			
	TRUCK, TRUCK TRACTOR	REQ. REGISTERED GROSS COMBINATION WT. 19,964 GROSS COMBINATION WT. RATING 19,964			

Combination Weights Must Be Recorded for Vehicles Towing Trailers 10,001 lbs. or greater, unless Rect Trailer or Rect Cargo Trailer – New Form MV-1R

Non-Compliance

Potential Actions & Penalties

PennDOT Contract – Sanctions

Prohibited Act or Omission	Period of Suspension of Certificate of Authorization
(68) The Provider, its owner, or employee has processed an	Addionzacion
application for title or registration but failed to verify the public	Certificate of Authorization suspended for one (1) month.
Vehicle Identification Number of the vehicle as required by this Agreement applicable laws and	
regulations – First Violation. (69) The Provider, its owner, or	
employee has processed an application for title or registration but failed to verify the public Vehicle Identification Number of	Certificate of Authorization suspended for three (3) months.
the vehicle as required by this Agreement applicable laws and regulations – Second Violation.	

Will Your Dealership Be On the Audit list from PENNDOT and receiving a letter?

1. Audits of the On-Line Registration Program will continue.

- 2. Dealers and Agents with missing work will be contacted by PennDOT, via a letter.
- 3. You must respond to PennDOT letters and, do not hesitate to get the missing pieces of work into your Partner/Integrator to scan to PENNDOT, prior to the 30-day deadline indicated by PENNDOT letter.

Audit letters from PENNDOT due to audits of online work submitted (Will receive letter):

YOU MUST follow through with what PennDOT is requesting in the letter;

All transactions listed on your letter and corresponding attachments.

Documents must be maintained for 3 years so you should have all the documents needed.

You must respond to PennDOT letters and, do not hesitate to get the missing pieces of work into your Partner/Integrator to scan to PENNDOT prior to the 30-day deadline indicated by PENNDOT letter.

Questions?

